MMTA Treasurer-to-Treasurer

February 10, 2021 Online Session Attendee Chat Messages

10:34:19 From John Scharf, Webster Twp to Everyone : We received a tax payment sent via USPS Certified Mail that arrived 30 days after it was postmarked in Florida

10:35:45 From Paul Linn to Everyone : Does Invoice Cloud provide an easy import for the online direct payments?

10:36:20 From Grant Taylor to Everyone: Yes, it is real time and they are integrated with BSA

10:36:51 From kstamper to Everyone: WE stopped taking Post Mark in Commerce Twp. Too many issues, especially when you are trying to start settlement.

10:37:42 From Brian Kelley to Everyone: Plainwell does not accept postmarks. Most of our tax payments come in the day before due date. Plainwell is VERY small so our citizens can use our dropbox. We are open to the public now.

10:38:13 From treasurer to Everyone: Monitor Township does not accept post marks

10:39:07 From tricia to Everyone : Good morning from Hamburg township, and we DO NOT accept postmarks either

10:40:18 From Lisa Deaton to Everyone: The City of South Lyon does not accept postmark either.

10:40:25 From Andrea to Everyone: East Lansing accepts postmark per our Councils request. We also stamp envelopes that are considered late and keep it for proof.

10:42:17 From Andrea to Everyone: Even if you are a City?

10:43:04 From Lilyc to Everyone: What if your hours are different than 9-5?

10:45:02 From Brian Kelley to Everyone: I change the due dates on the tax bill - you're darned if you do and darned if you don't... People complain about the due date showing on a weekend or a holiday...

10:45:18 From tricia to Everyone: we keep the due date as sept 14th and underneath the due date we put after the close of the next business day interest and penalty will apply

10:45:23 From Jeanne Bade to Everyone: As a city our due date is Sept 1st per our charter.

10:45:43 From Tina Glenn - City of Novi to Everyone : We keep the due date on our bills. We've run into issues with changing them.

10:45:44 From Jeanne Bade to Everyone : So cities may be different for Sept.

10:46:37 From jpotts to Everyone: We also had February 16th due to the 14th being on Sunday and the 15th being a holiday. I believe the state specifies what date you need to put on the bills for due dates based on the days of the week and if there is a holiday. The County provides that information for us.

10:48:36 From Matthew Storbeck to Everyone: I change the dates on the bills, as appropriate. That way there is no confusion and can point to the date on the bill if there is a dispute.

10:49:42 From kstamper to Everyone: We never put a different day on the tax bill, because people will think every year it's the 16th or whatever date and will argue about it. It just takes away any of that if we leave it at the 14th. If they call or ask, we tell them it's extended

10:50:02 From Lisa Hicks-Clayton to Everyone : what statute requires office to be open on March 1, 9-5?

10:50:49 From Marsha Drouin to Everyone: Villages have their own due dates as well.

10:55:57 From abettis to Everyone : Oakland County Commissioners passed a resolution each year waiving the penalty on deferments.

10:56:00 From Bret Padgett to Everyone:

http://www.legislature.mi.gov/(S(y4ppgyhoerbou3tu4q3wt5bs))/mileg.aspx?page=getObject&objectName=mcl-211-44

10:57:48 From Michael Pettigrew to Everyone: Convenient for who?

10:57:52 From Bret Padgett to Everyone : FAQ on summer deferment:

https://www.michigan.gov/documents/treasury/4659 242861 7.pdf

10:58:39 From Kelli Martin to Everyone: Invoice Cloud vs. Point and Pay, what is the preferred vendor for taxes only (not utility payments)?

11:00:00 From Andrea to Everyone: We've had great success with invoice cloud. (East Lansing)

11:01:36 From Bret Padgett to Everyone : Depositories:

http://www.legislature.mi.gov/(S(33xnblqcaqz1sysukqh0rcjw))/mileg.aspx?page=getObject&objectName=mcl-211-43b

11:02:42 From Kim Keesler, Village of Almont to Everyone: Bret - could you share your annual resolution please?

11:03:10 From Laura L. Ellery-Somers to Everyone: Can the links be printed off after the forum or do they have to be printed during the forum?

11:03:33 From Marsha Drouin to Everyone: I have the board okay each year so they are aware of what banks I use. Maybe your board members know something you don't about a financial institution.

11:03:46 From Lisa Hicks-Clayton to Everyone: yes, please. If you can email a sample resolution for renewal of depositories, it would be greatly appreciated.

11:06:48 From Bret Padgett to Everyone : Link to depository resolution in Dropbox:

https://www.dropbox.com/s/x0ppien9araqe9y/Depository%20Designation%20Resolution%20-%202-1-2021.pdf?dl=0

11:07:42 From Karen Genson to Everyone: Getting back to interest earned on tax collection accounts - can you offset bank service charges with the interest earned?

11:09:33 From Marrie Jo to Everyone: Pay attention to the capital improvement plans and parks and rec plans for items that have been approved.

11:09:58 From John Scharf, Webster Twp to Everyone: Normal

11:10:17 From Michael Pettigrew to Everyone: Budget reductions

11:10:40 From Vicki Schroeder to Everyone : We are going through the budget process currently and are budgeting as normal.

11:11:04 From Holly Palmer to Everyone: We're just starting our budget process and are budgeting as normal.

11:11:06 From Lisa Hicks-Clayton to Everyone: Due to federal stimulus funds, we anticipate normal pr status quo for 21/22 fy. However, cautious with 22/23 and 23/24.

11:11:10 From Chrystal Raible to Everyone: Who keeps the penalties on late taxes paid? Do these get disbursed or does the municipality keep these?

11:11:40 From Brian Kelley to Everyone: I am budgeting with no COVID fed funds, but about 10% less than normal until we know better...

11:12:54 From Tracy J Stull to Everyone: We have 2 bank account TA and GF. Can those legally be combined as long as they are separate in GL? It has always been set up this way (before me). But it's a pain for our bank recs!!

11:13:13 From Paul Linn to Everyone : Status quo for operating budget. We will probably scale back capital projects a little bit.

11:14:06 From Jill Cooper to Everyone: We have one bank account and keep track of the accounts in GL. It makes monthly reconciliation very easy.

11:14:25 From Sherri Maddox to Everyone: Normal

11:17:39 From amypeters to Everyone: I thought I had seen somewhere where Board of Reviews must be done virtually. Is that correct?

11:17:48 From Ashley Larrison to Everyone: Yes it must be

11:18:03 From amypeters to Everyone: Thank you!

- 11:18:50 From tricia to Everyone : Question , are the comments and questions available after the meeting . there is some good information on the responses and questions?
- 11:19:35 From Tina Glenn City of Novi to Everyone : Interested in input from anyone who has changed from Point & Pay to Invoice Cloud benefits/issues, etc.
- 11:21:22 From Paul Linn to Everyone: If BOR required to be done virtually, can someone share the supporting document/link on this? I'd like to share with my assessor.
- 11:21:45 From Ashley Larrison to Everyone: MTA website
- 11:22:24 From Lisa Hicks-Clayton to Everyone : Our Senator has positioned against the bill and supports local control- Senator Betty Jean Alexander (5th Senate District).
- 11:22:51 From Tracy J Stull to Everyone: I love invoice cloud!
- 11:23:06 From Tracy J Stull to Everyone : Call me or email me if you have specific questions
- 11:23:31 From Ashley Larrison to Everyone: https://www.michigantownships.org/coronavirus.asp
- 11:25:00 From Jeanne Bade to Everyone: Invoice Could is also starting to take Pay Pal and Venmo.
- 11:26:56 From Rande Listerman to Everyone: I am interested in anyone's opinion also on changing from Point N Pay to invoice cloud.
- 11:27:05 From Lilyc to Everyone : Does Invoice Cloud deal with credit/debit cards in person or on the phone?
- 11:27:16 From amoore to Everyone: It would be great if BS & A would come up with a credit card service!
- 11:28:16 From Bret Padgett to Everyone : Guidance on meetings from MTA:
- https://www.michigantownships.org/downloads/mta_township_meetings_and_facilities_after_dhhs_order_february_8_2021.pdf
- 11:28:34 From tricia to Everyone: our fee for point and pay for residents is 2.8% for credit/debit card.
- 1.50 for Echeck and \$2.00 flat fee for credit card or debit card under \$75.00
- ${\tt 11:29:36}\ \mathsf{From}\ \mathsf{\ Bret\ Padgett\ to\ Everyone:State\ order\ from\ which\ \mathsf{MTA}\ created\ guidance\ letter:$
- https://www.michigan.gov/coronavirus/0,9753,7-406-98178 98455-551407--,00.html