

Treasurer-to-Treasurer July 8, 2026 Chat Transcript

00:28:07 Lindsay Theile Muskegon Township: So if no rabble rousers do I leave now?

00:29:03 Kirsten Seaberg- City of Munising: 70-90 depending on the day

00:30:23 Kirsten Seaberg- City of Munising: the low for tomorrow is 52...

00:36:33 piazzetto: Hello, late submission: My Clerk mentioned that others are talking about Non-profit Postage and get a discounted rate. With USPS rates going up, I wanted to see if anyone else is familiar with this.

00:44:26 MBonter: We have the county double check our tax roll before we mail bills

00:51:15 Lindsay Theile Muskegon Township: We have BS&A payments and we negotiated our rates so don't just take their first offer of costs.

00:52:54 MBonter: do you still charge a technology fee for people to pay online?

00:53:09 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Curtis, the other things you are able to have people pay online now, like FOIA, is that through the Cash Receipting items?

00:54:09 Laura Kaiser-City of Chelsea: Does BS&A Cloud charge other 3rd party payment services (like Invoice Cloud)? I thought I heard something about that.

00:54:10 Alysia Bugg: we only had to purchase the credit card machine but ours was very outdated.

00:54:21 Alysia Bugg: It has to have an invoice

00:55:13 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Okay, we have MR online too. Thanks for the extra info, Curtis (and Bret).

00:55:43 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: We aren't using BSA Payments, but we too are still using .Net.

00:56:00 Lindsay Theile Muskegon Township: We don't pay BS&A they wanted to pay a percentage fee and a transaction fee which we declined as too complicated/expensive for our residents.

00:56:22 MBonter: the fee is only if you have the live import, if you do the manual import you aren't subject to that fee. I think it was supposed to start in 2027

00:56:22 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: I thought it wasn't until 2027 that the fees were going to come into play.

00:56:33 hholzing: I was told it would start January 2027.

00:56:36 Angie Troyer: I believe it starts in Jan

00:57:16 Angie Troyer: The fee will be direct from BSA

00:57:21 MBonter: they would only provide an estimate not an exact amount

00:57:27 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: "You are receiving this message because you're using a third-party payments provider. As we look ahead to 2027, we want to be transparent about an important update. Our agreements with third-party payment providers are transitioning next year, and those providers will no longer cover the cost of maintaining real-time integrations. To ensure we can continue supporting these connections responsibly and securely, BS&A will introduce a quarterly API fee starting January 1, 2027."

00:57:29 Laurie Lemke: We were quoted \$2000 a quarter

00:58:01 Laurie Lemke: 35,000 residents over 9,000 parcels

01:00:43 Jennie Sims-City of Evart: I know we discussed a little on Brownfields last meeting, but to anyone that has one, how do you handle the funds? Do they need to be in a separate Fund/Bank Account?

01:00:45 MBonter: Curtis - Invoice cloud handles our utility bills quarterly, does BS&A payments offer this service?

01:02:09 Lindsay Theile Muskegon Township: Our trailer park managers will use their security deposit to pay

01:03:07 Ann Marie Moore: Especially when first class mail is going to .82 cents

01:03:46 kbiegalle: Do you have to take personal property delinquents to court first or can you lock and seize property?

01:03:59 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Replying to "I know we discussed a little on Brownfields last meeting, but to anyone that has one, how do you handle the funds? Do they need to be in a separate Fund/Bank Account?"

Our brownfield has its own Fund. We are not on BS&A for our ERP, but our financial system uses location and activity codes to help track things at lower levels. For Brownfields, we use activity codes to track the revenue per project, but only one Fund. We don't use separate bank accounts for our taxes or capture districts.

01:04:19 kbiegalle: Is it circuit court?

01:04:58 Ingrid McGuire, City of Portage: Circuit

01:05:17 kbiegalle: Thank you!

01:05:32 Timothy Estheimer: Does anyone have any experience filling out the form 6228, which goes along with QHERPP? Who completes this? Past Treasurer here has never seen this form

01:05:53 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: We do manage the Brownfields internally, so that is a good point, Bret.

01:05:55 Jennie Sims-City of Evart: Replying to "I know we discussed ..."

Our DDA has the Brownfield, we are collecting

01:06:26 MBonter: Replying to "Does anyone have any experience filling out the form 6228, which goes along with QHERPP? Who completes this? Past Treasurer here has never seen this form"

Treasurer/Finance Director completed it and we received directions from the State on how to complete the form.

01:06:36 kbiegalle: We have a brownfield and we do not use a separate account for the funds.

01:06:51 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: 243 is ours too.

01:06:56 Grant Taylor - MiClass: 243 AND 242

01:07:15 dsawicki:For Personal Property-I send "Past due" tax bills every 15 days, once it is delinquent then after two notices, I put "To avoid court action, this bill must be paid by MM/DD/YY" and they seem to come in very soon after that. I put that notice in red on the outside of the envelope.

01:07:16 Jennie Sims-City of Evart: Thank you

01:07:33 Ingrid McGuire, City of Portage: Replying to "Circuit"

Correction - Small Claims is District. I got ahead of myself. District (civil division)

01:08:00 MBonter: Replying to "Does anyone have any experience filling out the form 6228, which goes along with QHERPP? Who completes this? Past Treasurer here has never seen this form"

I shared the email we received on the listserve just now

01:08:01 DBader: Our Assessing does that for us.

01:08:04 Timothy Estheimer: Is this form new? Nobody ever seen it here before

01:08:33 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: I think our Econ Dev Team with help from the Assessor handled ours, but not many units are going to have an Econ Dev Department I would guess.

01:08:47 Timothy Estheimer: thanks

01:09:24 Lisa Lawrence: I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?

01:09:25 Ingrid McGuire, City of Portage: Treasury handles for us.

01:10:25 MBonter: that's the one showing what County millage you paid out of hte 90%

01:11:47 Timothy Estheimer: One more item- February 6098 Form. A list of parcels is requested. Does anyone know where to get the list of parcels to complete that form?

01:15:42 Isulfaro: Street Lights Special Assmts. for winter taxes: We have many different street lighting districts that we collect as special assmts. and deposit into one Special Revenue Fund annually at Settlement. We have quite a large Fund Balance in this account - is it lawfully allowable to use the money in the Fund Balance towards what may be assessed on 2026 winter (equal amount to all residents who have street light usage)? This could reduce resident special assessment tax, and reduce our Fund Balance. Since we are a Township, I am not sure what we would use these reserve funds for in that SR Fund otherwise. Can anyone provide recommendations, or current practices?

01:16:05 Angie Troyer: Replying to "I had a resident t..."

We also send to homeowner even if it has mtg code. We also have assessing keep a list of name changes that happen between the time we send to printer and the date the tax bills come due and payable. We take that list and send bill to

01:16:35 Angie Troyer: Replying to "I had a resident t..."

New owner. Sorry using phone.

01:16:40 MBonter: Replying to "I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?"

we send copies to the residents with a watermark that says "informational only"

01:17:23 Timothy Estheimer: thanks not sure, my Deputy asked me to post, lol

01:17:43 Sherlyn Burkhardt: 6098 is small taxpayer exemption form

01:18:51 Orna: I would check if something wasn't paid out.

01:19:12 Angie Troyer: Replying to "Street Lights Spec..."

We only charge what the cost of bills are, not more

01:19:29 Laurie Lemke: WE have one here - I adjusted the millage down to .20 mills from .40 - due to the LED reduced costs. I keep a running spreadsheet with numbers from our annual audit.

01:19:35 Timothy Estheimer: Replying to "6098 is small taxpayer exemption form"

yes!

01:19:54 DBader: We bill in arrears based on usage

01:20:05 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Replying to "I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?"

We send out an informational copy of the bill to the homeowner and a past due bill in August to the owner of record, if unpaid (our tax due date is 7/31).

01:21:11 Ingrid McGuire, City of Portage: Replying to "I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?"

We send tax bills to all property owners & taxpayers. Any with mortgage codes have a section that states that a copy was sent to their lender.

01:22:45 dwilcox: Replying to "I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?"

I had this issue with a parcel split and reached out to Cotality and they updated their records. I keep a list of splits and name changes and double check those are correct after I build my tax roll from assessor's updates. I learned this process the hard way by dealing with phone calls and questions in the few weeks after bills come out. This helps to minimize the calls.

01:23:35 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Replying to "I had a resident that did not receive 2025 Winter tax bill. The date of sale was 9/18/25. The reason they did not receive is the file as it was imported from Auto agent with that mortgage code still attached in November. Is there a way to catch these? Do others have this issue?"

I'll also add, for those that get upset, we let them know that we do the best we can and that the law states: "Per the General Property Tax Act (EXCERPT), Act 206 of 1893 (MCL 211.44)(1) Upon receipt of the tax roll, the township treasurer or other collector shall proceed to collect the taxes. The township treasurer or other collector shall mail to each taxpayer at the taxpayer's last known address on the tax roll or to the taxpayer's designated agent a statement showing the description of the property against which the tax is levied, the taxable value of the property, the amount of the tax on the property (2) Failure to send or receive the notice does not prejudice the right to collect or enforce the payment of the

01:23:43 Jeanne Bade: The report I use for Form 6098 is in Assessing. It is listed in Reports - Personal Property Reports - 80k - 180000 K Parcels

01:24:08 Sherlyn Burkhardt: in Assessing module cloud - under reports - personal property reports- form 5076

01:25:47 Sherlyn Burkhardt: Replying to "in Assessing module cloud - under reports - personal property reports- form 5076"

there is also the personal property canvas report

- 01:28:09 Timothy Estheimer: Reacted to "The report I use for Form 6098 is in Assessing. It is listed in Reports - Personal Property Reports - 80k - 180000 K Parcels" with 👍
- 01:28:59 Orna: We are working on closing a brownfield.
- 01:29:10 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: We issue refunds on the Brownfield once done.
- 01:29:24 Grant Taylor - MiClass: Brownfield over capture, prorate it back to the enties of the amount over captured.
- 01:29:31 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Reacted to "Brownfield over capture, prorate it back to the enties of the amount over captured." with 👍
- 01:30:01 Orna: We are working with the County so that we can issue the funds to get the final numbers before we disburse so that we won't have to deal with refunds.
- 01:30:53 Jason - Richland Township: I'll check with them for it. Thank you!
- 01:31:55 Laurie Lemke: Quarterly tax collections report to the State is coming up !
- 01:33:46 Ingrid McGuire, City of Portage: MSHDA Fee Annual Return - Payment and form due by 8/3/2026
- 01:34:28 Ingrid McGuire, City of Portage: Thank you! Bye :)
- 01:34:28 kbiegalle: Great session; thank you!
- 01:34:32 Jason - Richland Township: Thank you all!
- 01:34:33 Julie Pray City of Davison: Thank you
- 01:34:33 Sophia Kunkel - Laketown Township: Thank you!
- 01:34:35 Jennie Sims-City of Evert: Thank you!!
- 01:34:36 csimmons: Thank you!
- 01:34:36 Amber Dawkins, City of Southfield: Thank you.
- 01:34:37 Kirsten Seaberg- City of Munising: thank you
- 01:34:37 lsulfaro: Thank you!
- 01:34:38 Mary: Thank you!
- 01:34:39 dwilcox: thank you
- 01:34:40 Melissa Kuzmik: Thank you!!

01:34:45 Paul Linn, City of Ironwood: Thank you!

01:34:46 Bosborne: thank you

01:34:48 Matt Igl, City of Ironwood: Thank you

01:34:48 Marcy-City of Montrose: Thank you see you in August

01:34:53 financedir: Thanks!

01:34:54 Roberta Cahill, Deputy Treasurer, City of Grand Rapids: Thank you! Hope everyone has a good tax season and summer!

01:34:54 Patricia Spriggs: Thank you all

01:34:59 csimmons: Thank you and enjoy your summer!